



April 05, 2023

**RE: Notice of Devon Hills Community Association, Inc. 2023 Fee Increase & Payment Information**

David Howard  
1117 Clendening Drive  
Gallatin, TN 37066

**Regarding Address:** 2705 North Highlands Drive, Nashville, TN 37221  
**Account #:** DVH10433

Dear David Howard,

Please let this correspondence serve as your official notice of an **increase** to your monthly homeowner association dues **beginning May 1, 2023**. **Your new monthly association dues will be Maintenance Fee \$80.00 on 05/01/2023.** **IMPORTANT: If you are paying from the Homeowner's Portal or your online bank's bill pay option, with a recurring payment, you will need to login into your account and change the amount that is being pulled.** Simply edit the amount being pulled, nothing else needs to be changed. **DO NOT create an entirely new recurring payment. If you have trouble on a mobile device please go onto a computer to do this.** **If you have recurring payment set up, on Synergy's website, here are some instructions to update the amount being pulled:** Click the following link to login: <https://portal.sregtn.com/home/login>. Your login will be the email we have on file and then enter your password and press "Login". On a computer, click on "Make a Payment" on the left, then click the orange "Click for eCheck" button. Then click the orange "Make Payment" button. This button will take you over to the Alliance website where you will need to update the amount being pulled for the recurring payment. You will need to go to the Scheduled Payment tab to update the amount. We cannot see onto the Alliance website. so if you need assistance, once you have reached their site please call them at 1-844-739-2331. Provide them your account number to pull up your account.

Make sure to have all payments set payable to Devon Hills Community Association, Inc.. Please remember that payments are due on the 1<sup>st</sup> of each month and considered late if not received and posted to the bank by the 15th of the month. Late payments will result in a late fee being applied to your account if not paid down to zero each month. Either way that you choose to make your payments you may need your account number which is **DVH10433**. **NOTE:** Please do **NOT** send payments to the Synergy office as the funds will be mailed back to you and not credited to your account. **All HOA Payments go to the Las Vegas Payment Center address.** Please see all payment options and address information below.

Phone: 615.425.2168 - Website: [www.sregtn.com](http://www.sregtn.com) - Email: [office@sregtn.com](mailto:office@sregtn.com)

Address: 179 Belle Forrest Circle, Suite 302 \* Nashville \* Tennessee \* 37221



### **Coupon Books:**

Coupon books are not necessary to make payments, but if you wish to order one you can now go online to our easy-to-use form. To get to the form go to <https://www.sregtn.com/> and go to HOA Members, then click on Coupon Book Order Form. Simply fill out the form and click Submit. If you have already placed an order it will be fulfilled. **If you mail a payment in without the coupon just make sure to have your Account Number and Unit Address on your check. Remember to dispose of any old coupon books that may have the old fee amount on it.**

### **Important Documents Online:**

On the Homeowner's Portal, on the website, you will find the operating and/or capital budget outlining all of the expenses your community faces on a yearly basis as well as the capital improvements that will be completed in 2023. The goal remains to improve the property values in Devon Hills Community Association, Inc. while maintaining the existing infrastructure. To get to this information please go to <https://www.sregtn.com/>, go to HOA Members, click Portal Login from the drop down, to log into your account. Once logged in click on the Documents link on the bottom right. This will be found in the Budget folder.

### **HOA Payment Options & Instructions:**

#### **Home Owner Portal:**

To make payment on the **Home Owner Portal** go to: <https://www.sregtn.com/>. In the large grey bar in the middle of the screen go to HOA Members, then choose Portal Login from the drop down. Log into your account and click on the Make a Payment link to get to One Time or Recurring Payment Options.

NOTE: The eCheck options are FREE. The credit card option charges a fee. The Credit Card option is a One Time Payment only, the Echeck has both one time and recurring options available. All of these payment options are through the Alliance Association Bank. We are unable to see onto their website. If you have any trouble navigating on Alliance's page please call 1-844-739-2331 for assistance.

#### **Your Bank's Bill Pay (if available):**

Separately **your bank** may offer free bill pay. If you wish to set this up with your bank you will need to contact them to figure out the process. They will need the following: Your HOA account number, our payment center address in Las Vegas (below), who to make the check out to - Devon Hills Community Association, Inc. HOA. Again, if you give them our Nashville address your payment will NOT go through. Please set the payment to pull on the 1st of each month for the amount of your HOA dues are. If they require a phone number provide them with this number: 615-425-2168.

Phone: 615.425.2168 - Website: [www.sregtn.com](http://www.sregtn.com) - Email: [office@sregtn.com](mailto:office@sregtn.com)

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**Mailing Your Payment:**

HOA Bank Address:

Devon Hills Community Association, Inc.  
P.O. Box 95334  
Las Vegas, NV 89193-5334

- Company or Organization name: Devon Hills Community Association, Inc.
- Make checks payable to: Devon Hills Community Association, Inc.
- Must have your account #: DVH10433 and unit address on the check for payment.
- Payments are due on the 1st of each month and considered late, if posted, after the 15th of the month.

We look forward to working with the Devon Hills Community Association, Inc. community in the 2023 year. Should you have any questions regarding this letter please contact me at any time. If you wish to contact our office, please call 615-425-2168 or email at [office@sregtn.com](mailto:office@sregtn.com).

Kindest Regards,

Dick Krebs, Property Manager  
(615) 549-0591 [dkrebs@sregtn.com](mailto:dkrebs@sregtn.com)

For Devon Hills Community Association, Inc. Inc.

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